# **Ulti-MATE**

#### 2.0 Series Manufacturer 10-Year Limited Parts Warranty

When this product is installed, operated and used according to assembly instructions, Ulti-MATE Garage will replace defective parts only if part fails as result of manufacturer defective in materials or workmanship for 10-years from product purchase date if cabinet spec, series or otherwise still in production, if original owner, receipt of purchase from authorized dealer and original address product shipped to.

#### Warranty Procedure

Customer to fully remove all parts from carton(s) to inspect for any damage or otherwise within **Five (5) Days from Delivery Date**. If submitting warranty in claim within noted five (5) days, contact retailer/dealer you purchase cabinet(s) from with the following information (If purchased from Lowes, contact manufacturer direct at <a href="mailto:customersvc@ulti-mategarage.com">customersvc@ulti-mategarage.com</a> with below information):

- a. Copy of your purchase receipt
- b. Cabinet model # (listed on assembly instruction and packaging
- c. Cabinet alpha/letter part code (sticker on part)
- d. Part description (noted in assembly instructions).
- e. Part quantity requesting replacement
- f. Ship to address and cell number (required for shipping carrier).

## Ulti-MATE Garage Will Not Pay | Warranty Void

Service calls to install product, correct installation of product issues, instruct how to use or install or otherwise.

Product Damage or Personal Injury resulting from improper handling or use, or products damaged by accident, misuse, abuse, fire, flood, inclement condition damage from heat or humidity, moisture, water, uncontrolled temperature, fading of cabinet color, acts of God, neglect, corrosion, rust, modification or mishandling of product or otherwise.

Products damaged by improper assembly, loading of goods, warping, and or, not equally distributing weight load below specified maximum weight capacity.

Repairs or replacement when your product is used in other than normal use in normal setting.

Cosmetic damage, including scratches, dings, dents, cracks, warping and fading of cabinet color (caution to indirect or direct sunlight hitting cabinets to avoid or limit color fade over time)

Dimples, and or, what might appear laminate defect/imperfections, which are natural to the process of wrapping high-grade durable PVC laminate and not considered defective.

Surfaces damaged due to use, chemical interaction, abrasive materials or otherwise that results in corrosion, rust, delamination, warping or otherwise.

Color variances on cabinets and worktops.

Replacement of keys or locking mechanisms.

Loss or damage of product contents due to misuse, theft, fire, flood, accident, acts of God or otherwise.

Shipping or freight fees, restocking fees or otherwise to deliver replacement products or return of product(s).

Any labor or time consideration costs.

Damage occurred from using power tools when assembling cabinets.

Cost related to removal of defective parts, spare parts, shipping cartons, pallet(s) or otherwise.

### Assembly – Use Caution

Use two (2) or more strong and able adults when installing cabinets, they are very heavy. Install or Assemble at Your Own Risk. When in doubt, contact a local licensed professional to install cabinets at your own cost. Carefully follow assembly instructions to ensure cabinet assembled correctly and to avoid added assembly time. For added safety, stability and strength, attach cabinet(s) to wood studs in wall (hardware to attach to the wall, such as wood stud screws not included and can be purchased at local hardware stores). Use caution on type of goods stored in cabinet, they may have adverse effect on cabinet, as well, for safety of children or otherwise. Use caution on weight load of items stored and disperse weight evenly. If hanging cabinets with no feet, seek local cabinet professional to install at your own cost and ensure installer attaches cabinet(s) to wall wood studs.

Thank you for purchasing the Ulti-MATE Garage Cabinets! www.ulti-mategarage.com